



Shiverpool UK Limited

T: 0151 709 2030 | W: www.shiverpool.co.uk | E: info@shiverpool.co.uk

Access Statement

Introduction

Situated in the centre of Liverpool, our tours tell the story of the city from its early beginnings right up to the present through a series of interactive theatrical performances and promenade storytelling experiences.

The tours take place in different parts of the city and are accessible on foot, car, train, bus and cycle. You should allow at least 1.5 hours for each tour from beginning to end. And you must arrive at least 5 minutes before the tour is due to begin.

You can also enjoy local restaurants, cafés and shops. These are all situated within the local area and our guides are happy to recommend local pubs, restaurants and cafes after your tour.

If you have any queries or require any assistance please phone 0151 709 2030/07771544270 or email info@shiverpool.co.uk

Pre-Arrival

For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using the following link:

<http://www.merseytravel.gov.uk/Pages/Welcome.aspx>

Simply enter your postcode and the postcode of your desired tour to get directions.

The nearest national railway station is Liverpool Lime Street, which is 0.5 miles away from each of our tour meeting points (a 10-15 minute walk).

Taxis are available at the station. If you require an accessible taxi you can book this in advance, see contact information for details or call Delta Taxis on 0151 924 7373.

For the **Auld City Tour**, the nearest train station is James Street which is on the Wirral Line.

For the **Hope Street Shivers**, the nearest train station is Liverpool Central accessible on both the Wirral and Northern Lines.

The nearest bus stops are 500m/546yds from our meeting points - ask the driver for the stop on either Hope Street or Derby Square- (depending on your tour.)

There is a bus shelter and seating. Most buses are accessible and can accommodate one wheelchair. For further information contact

Merseytravel: <http://www.merseytravel.gov.uk/Pages/Welcome.aspx>

The main roads outside the meeting points have wide paved paths. Our brochure and guide are available in larger print on request.

Car Parking and Arrival

There is limited parking on both sites. We would recommend for The Hope Street Shivers: Parking on Hope Street or Myrtle Street.

The Auld City Shivers: Parking on Castle Street.

The nearest off site car park for both tours has 50 parking spaces and is 200m/216yds from the meeting points. Please call for further details.

There are no steps leading to either meeting points.

Meeting Points

The Hope Street Shivers tour is fully accessible for prams and wheelchair users.

The meeting point is situated on a ground floor with step free, level access, throughout.

The tour route is even and well lit with overhead lighting from fluorescent lights street lights.

There is a lowered section on the route towards the Cathedral cemetery, customers are asked to take care.

There are options to request interpreters for aid lip reading and visitors with a visual impairment.

The Auld City Shivers tour is not fully accessible for prams and wheelchair users throughout. 75% of the tour is accessible- the last 20 minutes goes into an underground location.

The meeting point is situated on a ground floor with step free, level access, throughout.

The tour route is fairly even and well lit with overhead lighting from fluorescent lights.

There are options to request interpreters for aid lip reading and visitors with a visual impairment.

Extra services:

We are able to provide extra assistance on tours for:

- School groups
- Those with learning and physical difficulties
- Visual impairments
- Deaf community

Please ask our team for further information.

Public Toilets

- There are no public toilets on our tour routes. However there are hotels and public houses close by and customers are advised to go to the toilet before the tour begins.

Contact Information

Telephone: 0151 709 2030

Email: info@shiverpool.co.uk

Website: www.shiverpool.co.uk

Hours Of Operation: 10am-12midnight on tour evenings

Local Accessible Taxi: 0151 924 7373

Local Public Transport:

<http://www.merseytravel.gov.uk/Pages/Welcome.aspx>

info@shiverpool.co.uk

Open year round except Christmas Day

Delta Taxi's: 0151 924 7373

Bus and Train information:

<http://www.merseytravel.gov.uk/Pages/Welcome.aspx>